For anybody who is currently considering a change in their maintenance support for their wind turbines from the MD 70/77 series, psm Nature Power Service & Management GmbH & Co. KG is offering a special service throughout Germany, right up to a full maintenance service.

Tailored specifically to individual needs, the customer can choose from a selection of different support packages ranging from Basic to Plus up to Premium. The psm service also includes complete maintenance, remote monitoring, converter service and maintenance of the transformers. For the MD series, psm holds all replacement parts in stock so that exchanging parts is conducted as speedily as possible, this even applies to all major components.

"Customer proximity is an essential part of our service philosophy, As a result, we safeguard our service by having our own service points and our own personnel. This puts us in a whole different league from other suppliers", says Melanie Dahmen, Head of Sales and Customer Service at psm.

At present, psm has around 50 wind turbines from the MD series under its supervision and this number is growing constantly as maintenance of turbines has a totally different set of special demands in terms of service know-how. One particular feature is evident in the large number of different types of gears and converters. The psm team are specialists in this field thanks to specific manufacturer training.